

Title: Enterprise Systems Analyst/Programmer

Designs, develops, implements, and supports business applications. Designs and builds software code and configuration for integrations, conversions, and functional extensions.

Primary Responsibility

Promote and enable the effective use of enterprise information systems throughout the college. Implement, maintain and enhance the various applications used by offices and students.

Duties

- Collaborate with end users and team members to design, implement, and maintain integrations and customizations to SaaS applications
- Manage technical configuration for enterprise technologies, including Workday
- Collaborate with end users and team members to design, implement, and maintain small custom web applications
- Collaborate with end users to design, implement, and support reporting solutions
- Develop and test system configurations and customizations
- Design, build, and execute data conversions
- Monitor enterprise applications for reliability and performance
- Perform production support, incident response, and trouble-shooting
- Prepare and maintain detailed documentation for applications, configuration, and integrations
- Follow coding and security standards and best practices
- Identify and implement improvement opportunities
- Work with supervisor to develop opportunities for continuous learning and development.

Work Experience

- 5-7 years in an analyst/programmer position
- Experience with supporting HR/Fin ERP and/or Student Information Systems preferred
- Workday experience strongly preferred
- Higher Education experience preferred
- Multiple years of experience with SQL and programming with Python preferred
- Familiarity with Linux, ColdFusion, C#, and asp.net a plus

Education

- Bachelor's degree, focus in Computer Information Systems, MIS, or Business preferred